

DIRECT PARTS LIMITED - WARRANTY CLAIM FORM

Please contact our technical support team prior to removing the item from your vehicle or completing this form – Tel 01538 361777

PLEASE NOTE*- INCOMPLETE OR DAMAGED UNITS THAT ARRIVE AT DPL WILL BE REJECTED – PLEASE PACKAGE THEM CORRECTLY.

CONTACT NAME		DATE:
POSITION: EMAIL:	Direct Tel No: Mobile No: Fax No:	
Depot Name: Address:		
Your Engineering Contacts Name:		
Email Address:		
Direct Tel Number:	Mobile No:	
Comments/Advice given by our Technical Support Team:		
*Name of our Technical Support person who has given you advice :		
Your claim no:	Our Part Number:	
Original Supply Date:	Delivery Note Number:	
Original Order Number:		
Full and exact details of claim including any other advice note numbers of other units supplied in relation to this claim (please note we need as much detailed information as possible to assist with the efficiency of your claim)		
Vehicle details – Make/Model/Reg./Fleet Number/Year etc.		
Please advise DPL when your unit will be boxed securely and ready for collection. Location/Depot/Date:		

The Next Section is To be completed by The Direct Group only.

Date:	DPL Test Carried out by:
Complete DPL Warranty Form:	Unit Sent for warranty inspection:
Inspection on Receipt:	Unit Sent to Test Rig for Initial test:
Photos taken:	Unit stripped and reported on:
Photo File Name:	Unit held in Quarantine:
Not a DPL supplied Unit:	Warranty Agreed:
Unit Outside the warranty period:	Warranty Rejected
Unit has third Party Damage:	Full Cr Part Cr Advanced Unit
Condition of oil residue:	Remaining warranty left from original sale
Unit Damaged in Transit:	
Paperwork incorrect	Findings have been reported to claimant <small>(TICK WHEN CONTACT MADE)</small>
Final Comments/Actions:	
Valid Warranty (COMMENT):	Invalid Warranty (COMMENT):
Document number:	